dexcare

Smart Scheduling

Unify checkout and send consumers to best-fit care – across services and modalities.

Connect the dots across service lines and modalities to effectively merchandize care

Dexcare helps our clients bring the most availability to consumers by aggregating slots and cross-selling based on availability, proximity, and modality. DexCare's platforms are fully white-labeled to support your health system's own branding and support multiple brands for organizations that need different logos and branding by market.

Provider Direct

Merchandises providers' availability by aggregating all availability across multiple individual provider schedules to create a provider-agnostic schedule. Surfaces available time slots for individual providers (MDs, NPs, etc.) on all clinic, service line, and individual provider profile landing pages by accessing schedules from the EMR.

- Digitally enable primary and specialty solutions
- Enable direct booking with providers, specialists and PAs
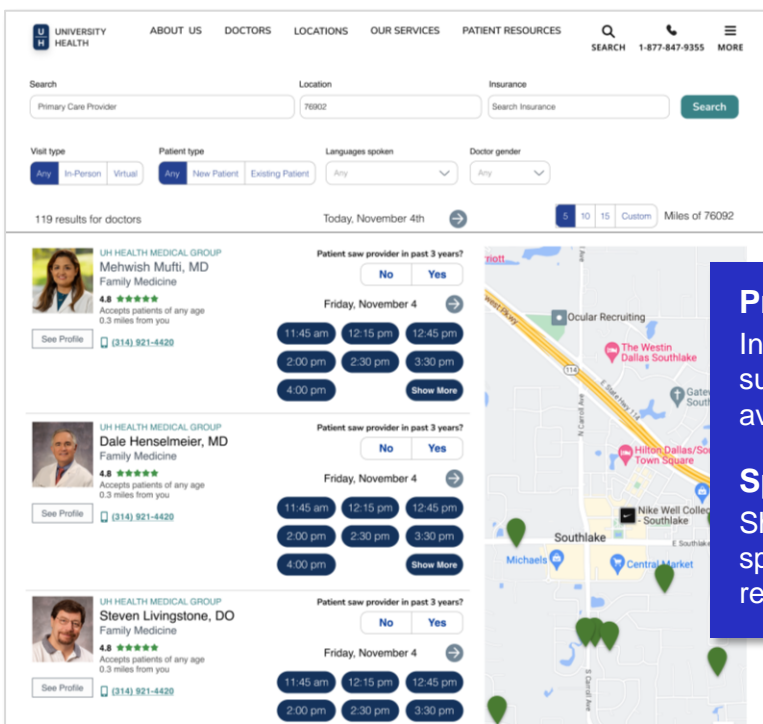- High conversion, custom booking flows

20%
of bookings are new patients
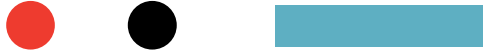
83%
commercially-insured

8x
downstream revenue

Primary Care
Increase access with automated matching to surface the nearest, best-suited, and most available clinicians.

Specialty Care
Shorten the wait for patients and enable your specialist team to work at top-of-license to reduce the cost of care.
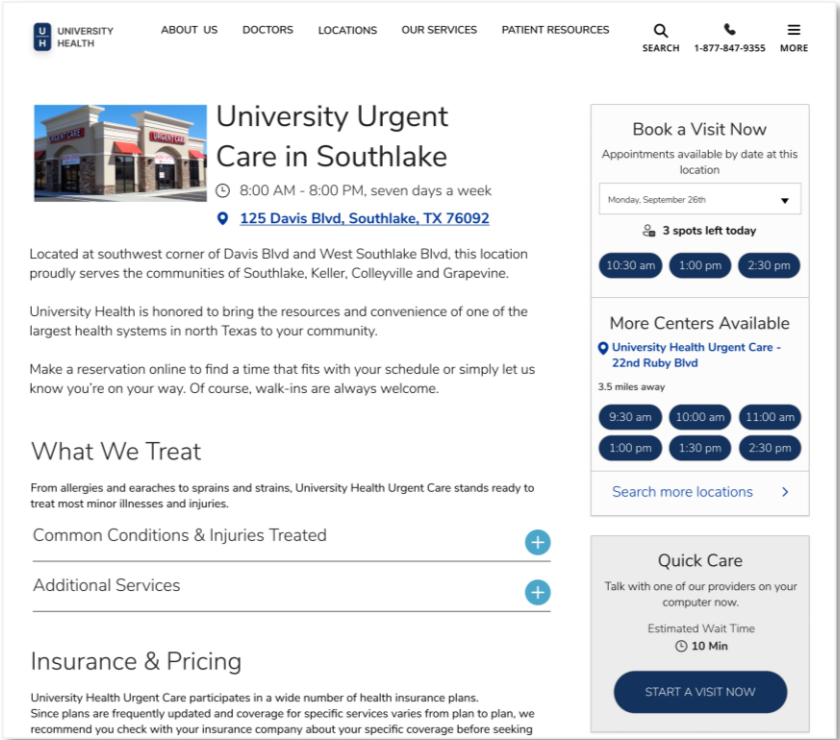
Care Direct

DexCare is the industry's only end-to-end suite of Care Direct technology, optimized to grow commercial share through a unified consumer experience and drive financial viability of the same day care business model.

Guest and authenticated experiences can be delivered to guide patients through an elegant, simple booking process that increases conversion rates for self-scheduling experiences.

- Enables patients to easily book appointments directly from clinic's marketing page – just one click from a Google Search.
- Enables health systems to book visits to an agnostic pool of resources across the clinic, while increasing booking conversion.
- Surfaces available time slots on marketing pages by accessing clinic schedules from the EMR.
- Intelligent care navigation guides patients to the most available and nearest best fit clinic.

Leverages existing investments

Your Brand
- Fully white-labeled solution that extends and enhances your brand. No reference to outside trademarks or embedded frames

Your Providers
- New delivery mode flexibility for your providers, using your systems and assuring your care standards

Your Systems & Workflows
- Real-time EMR scheduling
- SSO and familiar workflows for care givers; charting is directly into the EMR
- Seamless integration into patient web and app tools

Built by and for large health systems

Since its spin-out from Providence in 2021, DexCare has remained on a rapid growth trajectory, developing partnerships with leading U.S. health systems, and reaching more than 57 million patients across all 50 states. A departure from conventional-health tech, DexCare is an API-first platform that uses a cloud-native, microservice architecture. We're purpose-built for scale, flexibility and rapid deployment.