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Care Navigation

Deliver friction-free pathways to best fit care – optimize capacity across your entire system with Omni Search and Care Options



Consumer expectations demand a new approach

Healthcare websites are dependably complex. Most rely on two points of entry for visitors looking for information -- a search for "find a doctor" and a search for "find a location." These separate booking funnels often result in dead ends and don't match patients with best fit care. Your digital front door is incomplete without modern search and clear pathways to navigate care options.

Clear pathways to best fit care options

DexCare's **Omni Search** Natural Language Processing (NLP) module provides a flexible medical taxonomy, synonym library, and customized business rules to power search results. It understands a user's intent and efficiently surfaces the most relevant, accessible care options.

When consumers search for a doctor, they find doctor profiles. A medical condition search surfaces doctors that specialize in that condition. Searching for same-day care provides locations of nearby clinics. No cumbersome funnels, and rigid search results, but a unified gateway to narrow the gap between intent and action. **100%** Of searches return valid results

75% booking flow completion rate

20% of bookings are new patients



Omni Search Features:

- Single search bar available on any page
- NLP search capabilities
- Powerful synonym and medical taxonomy library
- Multi-service, multi-modality search results
- High error tolerance
- Rules engine to prioritize and manage results
- Map-based, geotargeted interface
- Eliminates zero-result searches

Eliminate dead ends and nudge patients to best fit care, while balancing capacity

DexCare helps health systems strategically merchandise capacity through the **Care Options** module. Go beyond directories to remove friction and surface scheduling on the pages customers discover most often. With Care Options, health systems liberate scheduling to appropriate providers, cross sell, and expand access to best fit care.

We ingest, index, filter and intelligently sort and match availability. DexCare balances how and when to surface slots based on consumer needs and health-system capacity. Use slot-aware care tiles to cross-sell providers, to book same-day care, and to expand scheduling across the top of funnel – from locations and services to conditions to articles.

Care Options Features:

- Easy, cut-and-paste installation
- Flexible brand and style alignment
- Smartly match scheduling to content

ABOUT US DOCTORS LOCATIONS OUR SERVICES PATIENT RESOURCES

University Urgent

Care in Southlake

d at southwest corner of Davis Blvd and West Southlake Blvd, this location

proudly serves the communities of Southlake, Keller, Colleyville and Grapevine

largest health systems in north Texas to your community.

What We Treat

Additional Services

Insurance & Pricing

nor illnesses and inju

Common Conditions & Injuries Treated

University Health is honored to bring the resources and convenience of one of the

Make a reservation online to find a time that fits with your schedule or simply let us know you're on your way. Of course, walk-ins are always welcome.

From allergies and earaches to sprains and strains, University Health Urgent Care stands ready to

University Health Urgent Care participates in a wide number of health insurance plans. Since plans are frequently updated and coverage for specific services varies from plan to plan, we recommend you check with your insurance company about your specific coverage before seeking any kind of medical care.If you do not have insurance, we offer a competitive flat-rate fee of \$185.

8:00 AM - 8:00 PM, seven days a week
125 Davis Blvd. Southlake, TX 76092

- API-driven, real-time inventory
- Flexible care tile surfacing





Intelligently surface care tiles based on availability:

- Agnostic provider scheduling
- Agnostic location scheduling
- Nearby location cross-sell
- On-demand virtual cross-sell
- Provider cross-sell based on capacity
- Content / blog pages provider cross-sell

Built by and for large health systems

Since its spin-out from Providence in 2021, DexCare has remained on a rapid growth trajectory, developing partnerships with leading U.S. health systems, and reaching more than 57 million patients across all 50 states. A departure from conventional-health tech, DexCare is an API-first platform that uses a cloud-native, microservice architecture. We're purpose-built for scale, flexibility and rapid deployment.

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Appointments available by date at this

🔒 3 spots left today

10:30 am 1:00 pm 2:30 pm

More Centers Available

0 am 10:00 am 11:00 0 pm 1:30 pm 2:30 p

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